

Charlestown Bowling Club

Responsible Service of Gaming Policy

These best practice guidelines represent an approach where the environment in which gambling is conducted minimises harm and meets community expectations.

Charlestown Bowling Club aspires to achieve a harm minimisation objective in their gambling operations by:

- Providing gambling services and practises that conform to all applicable acts.
- Promoting responsible gambling practices that conform to local community standards and expectations.

Any member or guest who requires help in the area of problem gambling and requests self-exclusion will be:

- Provided with contacts with associated counselling services
- Provided with a Self -Exclusion form, which must be filled out completely and correctly and accompanied by a photograph of the person.

Staff at Charlestown Bowling Club will not:

- Cash cheques
- Pay over \$2000.00 in cash for a Poker Machine payout.

Charlestown Bowling Club only accepts cheques for the payment of services (events, functions)